

Communication of a COVID Positive Case

Schools will only need to know of a positive test result for your child in the following two situations only:

- A. Your child was in school for any period within the two school days (48 hours) before the school broke up and they developed symptoms (a new persistent cough; a high temperature or a loss of smell and taste)

OR

- B. Your child was in school for any period within the two school days (48 hours) before the school broke up and they returned a positive COVID-19 test from one of the Liverpool City Regions mass asymptomatic testing sites and has received a confirmatory PCR test

To inform school in the cases above only then follow the school's procedures for reporting cases - for All Saints we ask that you contact the school by phone leaving details - **0151 477 8740**

In cases of emergency, when you are unable to follow the school's procedures, and strictly only to report possible school contact in the 48 hour window mentioned above you can contact **0151 443 4712** or email COVID19.SPOC@knowsley.gov.uk

This number is not a helpline and cannot be used for any other reason or for advice.

If you require any other advice over the Christmas period or for cases that do not overlap the period of your child being in school and the school breaking up please contact <https://www.knowsleynews.co.uk/coronavirus-what-you-need-to-know/>

The council has also set up a [Community Support and Volunteer Line](#). It is helping Knowsley residents who need additional support during the outbreak and coordinating offers of help for those who are wanting to volunteer their time or services to help those in need in their local community.